



In partnership with



Priority Visitations

Effective immediately, case management and caregiver support management are encouraged to review cases and identify those cases in which visitation can be resumed in person. This includes parent/child and sibling visits. Priority should be given to cases involving children under the age of five and families close to reunification. As is always true, court orders must be considered and followed when arranging visitations. Until the end of June, a standing administrative court order requires all parties including caregivers to consent to any in person visitation.

The cases that are determined to meet the criteria for resuming in person visitation should be communicated to the Visitation Program Manager from the designated person from each agency. This allows for the visitation program to review these protocols and / or contact all parties involved in the visit to review the procedure and protocol that will be instituted.

Once the caregiver and other participants in the visit agree to an in person visitation, the case manager/caregiver support manager will schedule the visit. They will also provide a status report to the court documenting that the visit will be in person and that the participants have agreed to the visit. You may proceed with the visit after submitting the status report, unless you hear of an objection from CLS.

Before any visitation occurs, the attached screening questions should be conducted with the family members who will be visiting to ensure the safety of all involved. These questions should be done over the phone before confirming a visit and on-site before initiating the visit. If the person has a positive answer to question 1, the visit will be postponed until the person has completed a COVID-19 test. If the person answers yes to question 2, 3, or 4, the visit will be postponed until 14 days have expired since the condition indicated. If the person answers yes to 5 or 6, extra precautions should be taken to minimize exposure that could be transferred to the vulnerable person.

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Supervised Visitation Outside or in Community Space

Outside Area (public parks, playgrounds)

- Team members should utilize mask and gloves during the entirety of the visit.
- Screening questions will be completed and documented prior to the visit maintaining the social distance guidelines before visit begins.
- Parents will be required to wash their hands thoroughly before the visit or use hand sanitizer if there is no sink available.
- When the visit is over, the team member will ensure the children wash their hands or sanitize prior to entering the transport vehicle.
- Team member should change to a new set of gloves after the children's hands are cleaned and prior to transporting the children home to avoid cross contamination.
- After the children are transported home, the team member will sanitize the vehicle by wiping door handles, armrests, car seats, and any other surfaces inside the vehicle to eliminate cross contamination.

Community Space (restaurants, libraries)

- Team members should utilize mask and gloves during the visit.
- Screening questions will be completed and documented prior to the visit outside the building using social distancing before visitors enter the community location.
- Parents will be required to wash their hands thoroughly before the visit or use hand sanitizer if there is no sink available.
- If the visit is occurring at a table, the team member will wipe down the surface of the table prior to beginning the visit.
- After the visit is over, the team member will assist the children with washing/sanitizing their hands before transporting the children home.
- Team member should change to a new set of gloves after the children's hands are cleaned and prior to transporting the children home to avoid cross contamination.
- After the children are transported home, the team member will sanitize the vehicle by wiping door handles, arm rests, car seats, and any other surfaces inside the vehicle to eliminate cross contamination.



Supervised Visitation within the Embrace Families Service Center

Visitation is available at each service center. There are specific designated rooms for supervised visitation that could limit any extraneous contact. The East Service Center is the only site that utilizes space that allows access to the service center from the designated visitation room. Visits will be scheduled 30 minutes apart to allow for thorough cleaning between visits.

- Any visitor over the age of 2 coming in without a face covering, is given a mask and asked to wear it while on site.
 - Parents may be permitted to remove the mask while visiting with their children.
- Team members should utilize mask and gloves during the visit.
- Parents will wait outside to be escorted into the service center.
- Screening questions will be completed and documented prior to the visit outside the building before visitors enter.
- Parents will be required to wash their hands thoroughly before the visit or use hand sanitizer if there is no sink available.
- Escort the parent into the visitation room for the visit where a separate team member is waiting with the children to supervise the visit.
- When the visit is over, the first team member will escort the parent from the building.
- After escorting the parent out, the room will be cleaned and sanitized. Any toys/items that were touched and used during the visit will also be cleaned and sanitized. All doors and any common area used are wiped down between each visit.
- The team member with the children will assist them with washing/sanitizing their hands before transporting the children home.
- Team member should change to a new set of gloves after the children's hands are cleaned and prior to transporting the children home to avoid cross contamination.

It should be noted that parents and/or children may need to utilize the restroom during a visit. There should be a designated bathroom parents are allowed to utilize in the service center. The Visitation Program team members will escort parents to and from the restrooms.



SCREENING QUESTIONS

Hello, as part of the COVID-19 screening process, we (CFCE) would like to ask the following questions:

1. Do you have any respiratory symptoms such as cough, difficulty breathing/shortness of breath or respiratory infection such as pneumonia or flu? Yes ___ No ___
2. Have you had or been in close contact (within 6 feet) with someone who has a laboratory confirmed COVID-19 diagnosis in the past 14 days? Yes ___ No ___
3. Have you had two of the following symptoms in the past 14 days: Yes ___ No ___
 - a. Fever (greater than 100)
 - b. Repeated shaking with chills
 - c. Headache
 - d. New loss of sense of smell or taste
 - e. Diarrhea
 - f. Muscle Pain
 - g. Sore Throat
 - h. Vomiting
4. Have you, anyone in your household or visitors to your household, traveled either outside of the United States and/or to California, Connecticut, Illinois, Louisiana, Massachusetts, Michigan, New York, New Jersey, Pennsylvania, and Washington, Dade County (Miami), Broward County (Ft. Lauderdale) or Palm Beach County (West Palm Beach) in the last 14 days? Yes ___ No ___
5. Is there anyone in your home over 60 years old, immune compromised or otherwise at risk for infection? Yes ___ No ___
6. Are you a first responder, healthcare worker, or employee or attendee of a child or adult care facility? Yes ___ No ___

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